

ABOUT sound services

- Title: All goods remain the sole property of T & C Freeman t/a Sound Services (soundservices.co.uk) until they are paid for in full. This retention of title shall allow Sound Services and/or its agents to recover any equipment supplied by them if payment in full is not forthcoming from the customer and/or the purchaser and/or the keeper of the equipment in question.
- Orders: Please note that telephoned orders may be recorded.
- Payment: You may pay by most major credit and debit cards, cash or PayPal (to info@soundservices.co.uk). Account customers may pay within 28 days of invoice date.



- PayPal allows any business or consumer with an email address to securely, conveniently and cost effectively send and receive payments online. PayPal's network builds on an existing financial infrastructure of bank accounts, credit and debit card to create a global, and real-time payment solution. PayPal deliver a product ideally suited for small businesses, online traders, individuals and others currently underserved by traditional payment mechanisms. To register and make payments via PayPal visit www.paypal.co.uk
- Carriage: We pay the carriage on all orders radiomic orders and other orders with a net value of £200.00 + VAT.
 - Prices: Are all subject to VAT at the current rate – E&OE
 - Dispatch: We normally dispatch goods to you within 48 hours of receiving your payment and/or order.
 - Orders: Educational, government and council official written orders welcomed.
 - Credit: Approved credit accounts welcomed.
 - Stock: We continue to hold good stocks of most items and have spares for most of our products.
 - Visitors: We are always pleased to see our customers, old and new, by prior appointment.
 - Guarantee: We offer our own 12 month RTB warranty in addition to manufacturers guarantees and your legal rights. Cassette and CD mechanisms are, however, covered only for 1500 hours of actual use. This usually equates to around 24 months average use. (We normally find that the cassette & CD player last a LOT longer than their warranty period if they are looked after, kept clean and operated correctly). Ingress of dirt & foreign objects and damage to cables & connectors are expressly not covered by the warranty. The warranty is strictly **RETURN TO BASE** only and does not cover any equipment not supplied by **sound services**, any carriage incurred returning equipment to **sound services**, any loss of earnings or any other costs whatsoever.
 - Batteries: NO NOT use re-chargeable batteries with radiomic systems.
 - Induction loops shall reach EN60118-4 (formally BS6083 Part 4 1981), BS7594 and the requirements of the RNID.
 - Repairs: We have a fully equipped workshop for the service and repair of all makes of audio and sound equipment that we distribute - we hold stocks of spares for most products including headband radiomic systems.
 - Licences: Licences from PPL (Phonographic Performance Ltd) on 0207 437 0311, PRS (Performing Rights Society) on 0345 581868 or 0207 580 5544, MCPS (Mechanical Copyright Protection Society) and others are required prior to playing any pre-recorded or live music to the public - this includes music from sources such as radio, tape, video, jukebox, TV, disc, record, computer, hard disc, live bands, discotheques or any other device.
 - Agencies: We offer full sales and service facilities for Audiotechnica, Adastra, Skytronic, Samson, Trantec, Toa, Shure, IMG, Stageline, Soundlab, Inkel, Eagle, Teac, Monacor, Citronic, McGregor, Citronic, Skytec, Comtel and other respected products.

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